



Scott Zashin M.D.
We Understand. We're Here To Help!
RHEUMATOLOGY

(214) 363-2812
FAX (214) 692-8591

Thank you for choosing our office. The following information may help answer some questions you may have after your first visit and for future visits.

You will receive notification of all test results ordered by Dr. Zashin within 10 days of the tests. **If, after 10 days, you have not heard from us by phone or letter, please contact us at that time.**

Our office telephone- number is (214) 363-2812. Our staff answers the phone on Monday, Tuesday, Thursday from 8:00 a.m. to 4:00 p.m. and Friday from 8:00 a.m. to 3:00 p.m. We ask that all non-emergency calls be made during this time period. Please remember that our office phones are not answered on Wednesday. If you have an urgent matter and need to speak to the doctor during non-office hours, please call (214) 891-4818. You will be asked to leave a message with our answering service and Dr. Zashin or the on-call physician will return your call.

Patients with a medical emergency should go directly to the nearest hospital or emergency care facility and the doctors there can contact the on-call physician.

PRESCRIPTION REFILLS

If you need a prescription refilled, please contact the pharmacy that dispensed the medication. Even if the prescription indicates that no refills are remaining, in most cases we will refill the prescription after the pharmacy contacts our office. **To ensure that you do not go without medication, please contact your pharmacy for refills at least 48 hours before you will need the medication.**

There may be times when your medical condition requires hospitalization. Although Dr. Zashin has consultation privileges at Presbyterian Hospital of Dallas and Presbyterian Hospital of Plano, he does not admit patients to the hospital. If necessary, he will refer you to your primary care physician or an internist who will care for you while you are hospitalized. During your hospital stay your primary care physician will update Dr. Zashin about your condition or, if your doctor requests, Dr. Zashin will be an active participant in your care while you are hospitalized.

I have read and understand the above information.

Signature

Date